

Job Description:

1. Outside Plant / Tower Technician

Job Title: Outside Plant/ Tower Technician

Reporting Line: Outside Plant Team Lead

Job Summary:

The Outside Plant Technician's primary focus is to execute duties pertaining to the maintenance and expansion of telecommunications infrastructure, including tower sites and fiber plants. This role involves activities associated with assisting with the construction of new fiber plants and Tower sites, working together with the Outside Plant Lead in ensuring the operational efficiency and safety of all outside plant operations. As a support to the Technology units, including but not limited to Engineering and the Network Operating Center (NOC), the Outside Plant Technician is responsible for monitoring site optimization to maintain customer satisfaction. Additionally, adherence to safety policies and guidelines set out by Greendot Limited is essential.

Key Duties and Responsibilities:

- **Proactive and Reactive Operations:**
 - Rigging of equipment on and off tower during upgrades to the RF network:
 - Installation of Backhaul (BH) Dishes.
 - Installation of Access Point (AP) Antennas.
 - Installation of equipment brackets.
 - Installation of networking cable.
 - RF Network optimization:
 - Inspect equipment on site to ensure functionality.
 - Installation of Uninterruptible Power Supply (UPS).
 - Refuel generator to power equipment at tower sites.
 - Deployment of mobile generator at tower sites during power outages.
 - Troubleshoot and resolve equipment failures.
 - Maintenance of network equipment on tower sites and fiber plant network.
 - Manage and support the construction and repair of fiber plants from start to final sign-off
 - Commercial site visits and/or installation of ISP/TV equipment.
- **Health, Safety, and the Environment:**
 - Ensure that all activities minimize pollution to the environment.

- Maintain clean work areas to reduce near misses, incidents, and accidents.
- Wear safety harnesses while performing designated duties and responsibilities.
- **Policy Adherence:**
 - Respond to network outages at tower sites within two hours and repair fiber outages within the stipulated SLA time.
 - Inspect fiber lines and equipment, ensuring functionality and conducting corrective measures as needed
 - Ensure the vehicle is operational.
 - Use tools and equipment provided by the company as designed.
 - Report all accidents and incidents according to the company's Accident Policy.
 - Issue, wear, and maintain Personal Protective Equipment (PPE).
 - Adhere to all policies and procedures related to the organization's Health, Safety, and Environment Management System.
 - Collaborate with other employees and contractors.
- **Shift and Other Duties:**
 - Work on a four days on, four days off shift basis.
 - Shift change occurs approximately at 5:00 PM on the fourth day.
 - Perform any other related duties as requested by senior management.

Prerequisites:

- **Education:**
 - CXC O'Level subjects including English Language and Mathematics.
 - Diploma/Certificate.
- **Specific Skills / Experience and/or Knowledge:**
 - Certification in Rigging.
 - Must have a valid driver's permit, and be at least 25 years of age to be eligible to operate company vehicles.
 - Computer literate with basic knowledge of Microsoft Word and Excel.
 - Good customer service, oral, and written communication skills.
 - Willingness to work on a rostered shift basis.