

★ We're Hiring! ★

Customer Service Representative

📍 Location: Green Dot Limited – Call Centre

Are you passionate about helping people and solving problems? Join our team as a Customer Service Representative and deliver excellent support to our valued customers.

What You'll Do:

- ✓ Handle inbound/outbound calls and electronic communication.
- ✓ Answer questions, resolve complaints, and troubleshoot issues.
- ✓ Recommend and upsell Green Dot products/services.
- ✓ Coordinate with internal teams to deliver solutions.
- ✓ Maintain accurate customer records and process orders.
- ✓ Meet performance targets and customer satisfaction goals.

What We're Looking For:

- ★ Minimum of 5 CXC passes.
- ★ 1–2 years of customer service experience.
- ★ Excellent communication and problem-solving skills.
- ★ Comfortable using customer service software and tools.
- ★ Calm under pressure and great at conflict resolution.

Work Environment:

- 🕒 Call Centre setting with regular hours; occasional extended hours to meet customer needs.

Ready to join a dynamic team and make a difference? Apply today!